

**Cyngor Tref Llangollen Town Council.**

**Agenda.**

**17.06.2025.**

- |   |  |
|---|--|
| <b>1. Croesawriad a chyhoeddiadau Faer y Dref.</b>  | <b>Town Mayors welcome and announcements.</b>  |
| <b>2. Datganiadau gan y cyhoedd.</b><br>I derbyn datganiadau gan y cyhoedd ar faterion ar yr agenda.  | <b>Statements from the public .</b><br>To receive statements from the public on matters on the agenda.   |
| <b>3. Datganiadau gan Cynghorwyr y Sir.</b><br>I dderbyn datganiadau gan Cynghorwyr y Sir ar faterion sy'n ymwneud â Llangollen.  | <b>Statements from County Councillors</b><br>To receive statements from County Councillors on matters relating to Llangollen.  |
| <b>4. Ymddiheuriadau am absenoldeb.</b><br>I dderbyn, ystyried a derbyn ymddiheuriadau am absenoldeb.   | <b>Apologies for absence.</b><br>To receive, consider and accept apologies for absence.  |
| <b>6. Datganiadau o Fuddiant.</b><br>I dderbyn unrhyw ddatganiadau o fuddiant ar eitemau ar yr agenda.  | <b>Declaration of Interest.</b><br>To receive any known declarations of interest in items on the agenda  |
| <b>7. Cofnodion.</b>  | <b>Minutes</b>   |
| <b>a)</b> I awdurdodi'r Cadeirydd i lofnodi cofnodion y Cyfarfod Blynnyddol a gynhaliwyd ar 19.06.26 fel cofnod cywir.  | To authorise the Chair to sign the minutes of the annual Town Council meeting held on 19.06.26 as a true record.   |
| <b>b)</b> I awdurdodi'r Cadeirydd i lofnodi cofnodion y chyfarfodydd cyffredin Cyngor y Dref a gynhaliwyd ar 20.05.25 19.06.26 cywir.   | To authorise the Chair to sign the minutes of the ordinary meetings of the Town Council held on 19.06.26 as a true record.   |
| <b>c)</b> I dderbyn cofnodion y Pwyllgor Asedau a gynhaliwyd ar 14.10.25, 07.01.26 and 28/04/26<br>Derbyn cofnodion y Pwyllgor Rheoli a Sefydlu a gynhaliwyd ar 10.11.25, 14.03.26 a 21.04.26.<br>Derbyn cofnodion y Pwyllgor Cynllunio a gynhaliwyd ar 10.02.25, 17.3.26 a 21.04.26. | To receive the minutes of the Asset Committee held on 14.10.25, 07.01.26 and 28/04/26<br>To receive the minutes of the Management and Establishment Committee held on 10.11.25, 14.03.26 and 21.04.26.<br>To receive the minutes of the Planning Committee held on 10.02.25, 17.3.26 and 21.04.26. |
| <b>8. Adroddiadau ariannol.</b><br>I dderbyn adroddiadau a gyflwynwyd gan yr Clerc y Dref ac ystyried yr argymhellion ynddo. Mae manylion ariannol yn   | <b>Financial reports.</b><br>To receive reports submitted by the Town Clerk and considered the recommendations therein. Financial  |

ddogfennau gwaith ac felly nid ydynt wedi'u cyfieithu.

- a) Ffurflen flynyddol.
- b) Taliadau Awdurdodedig
- c) Datganiadau Ariannol.
- d) Cysoni Banc.  
Derbyn yr adroddiad ar y cysoni banc gan y Cynghorydd Susanthan.

#### **Adroddiadau Clerc y Dref.**

I ystyried adroddiadau a gyflwynwyd gan yr Clerc y Dref ac ystyried yr argymhellion ynddo. Mae adroddiadau yn ddogfennau gwaith ac felly nid ydynt wedi'u cyfieithu.

Adolygiad Cynllun Busnes.

#### **Adroddiadau i'r Cyngor.**

I ystyried adroddiadau a gyflwynwyd i Cyngor y Dref ac ystyried yr argymhellion ynddynt. Mae adroddiadau yn ddogfennau gwaith ac felly nid ydynt yn cael eu cyfieithu.

Ymddygiad Gwrthgymdeithasol  
(Diweddariad llafar)

#### **9. Cyhoeddiadau Aelodau ac eitemau ar gyfer agenda yn y dyfodol.**

Derbyn er gwybodaeth, cyhoeddiadau Aelodau, ac eitemau i'w hystyried gan Glerc y Dref ar gyfer agendâu yn y dyfodol.

details are working documents and are therefore not translated

Annual return.  
Authorised Payments.  
Financial statement.  
Bank reconciliation.  
To receive the report on the bank reconciliation from Cllr Susanthan.

#### **Town Clerk's Reports.**

To consider reports submitted by the Town Clerk and considered the recommendations therein. Reports are working documents and are therefore not translated.

Business Plan Review.

#### **Reports to Council.**

To consider reports submitted to the Town Council and considered the recommendations therein. Reports are working documents and are therefore not translated.

Anti-Social Behaviour (Verbal update)

#### **Members' announcements and items for future agenda.**

To receive for information, Members' announcements, and items for consideration by the Town Clerk for future agendas.

**REPORT FOR:** Decision.  
**REPORT AUTHOR** Town Clerk.  
**SUBJECT:** Annual return for the year ending 31st March 2026

**1. Summary.**

1.1 To consider the internal auditors report on the annual return for the year ending 31st March 2025.

**2. Background.**

2.1 JDH Business Services Limited (JDH) have conducted the internal audit for the year ending 31st March 2024. In compliance with the ‘Governance and Accountability for Local Councils in Wales, A Practitioners’ Guide (2019),

2.2 Members have already considered the findings of the interim audit and the results of the final internal audit has now been received and are detailed below, with the Town Councils response to the recommendations.

**3. ACTION PLAN**

	ISSUE	RECOMMENDATION	RESPONSE
1	The 2024/25 balances have been restated but now the accounts don't balance as box 7 when totalled correctly is £242,522. The balance carried forward to 2025/26 is £242,435.  Debtors has been reduced due to a VAT correction but a corresponding adjustment to expenditure has not been made.	The 2024/25 restated balance should be adjusted as follows:  <b>Box 6. Total other payments = £142,881</b>	Completed.
2	The debtors report in SCRIBE shows debtors totalling £2,408. None of these debtors appear within debtors in the balance sheet which excluding VAT is £250.	Year-end procedures should involve reviewing the year end debtors list within SCRIBE.	Review will be requested.
3	<b>Recurring issue:</b> The Council have hall hire income which is a VAT exempt supply. The council does not carry out an annual partial exemption calculation to evidence that the VAT related to exempt supplies is below the £7,500 partial exemption	The council should secure an understanding of VAT notice 749 and the partial exemption rules and ensure they undertake partial exemption calculations annually.	A system of partial exemption calculation will be undertaken annually.

	<p>threshold and therefore reclaimable.</p> <p>Following our 24/25 internal audit report, the Council reported that they did not have any VAT related to exempt supplies. This is incorrect as there is VAT on payments relating to the Town Hall. Town Hall hire income is a VAT exempt supply.</p>		
4	<p>Staff costs on the Annual return is incorrect as it includes £1,878 of member allowances. Member allowances are not staff costs and should be classified as 'other payments'.</p> <p>A review of NEST pension payments found a difference between amounts deducted from staff pay and the amounts paid to NEST. It would appear that deductions had been made from gross pay but declared to NEST as calculated using qualifying earnings. The Clerk has reported that an amount is being repaid to the staff member that had been deducted in error.</p>	<p>The annual return should be amended as follows:  <b>Staff costs = £68,549</b>  <b>Total other payments = £186,173</b> (includes a rounding adjustment of £1).</p> <p>The NEST deductions in the payroll system should be reconciled to the NEST submissions to ensure that any differences are identified and investigated.</p>	<p>Completed.</p> <p>Staff member has requested a refund of over payment,</p>
5	<p>The Council purchased a fire alarm system in 25/26. This has not been added to the asset register.</p>	<p>The asset register should be updated for assets purchased during the year.</p>	<p>Once final notice is received the asset register will be updated.</p>
6	<p>For the following payment we have not seen the supporting VAT invoice:</p> <p>Ref 395 20/3/26 Davies Brothers £50,160</p> <p>We have seen confirmation in a further invoice that the payment was made.</p>	<p>The Council must ensure that they have supporting VAT invoices for all appropriate payments.</p>	<p>VAT invoices have been supplied.</p>

**4. Auditors' conclusions.**

4.1 On the basis of the internal audit work conducted JDH's view is that the council's system of internal controls is in place, is adequate for the purpose intended and is effective, subject to the recommendations reported in the action plan. JDH will follow up all recommendations included in the action plan in the next financial year.

**5. Recommendation.**

5.1 It is recommended that the internal auditors' report be accepted and given that the actions have been implemented that the Town Mayor be authorised to sign the Annual Return (copy attached) for submission to the external auditors.

**6. Reason for Recommendation.**

6.1 To ensure effective governance and financial probity.

## Authorised Payments June

Description/Disgrifiad	Cyflenwr/Supplier	Dull talu/ Payment method	Net	TAW/ VAT	Gros/ Gross
Equipment	CBS (Power Tools) Ltd	Corporate card	£90.75	£18.15	£108.90
Broadband	British Telecom	Direct Debit	£61.22	£12.24	£73.46
Cloud Services	ACS Technology	Direct Debit	£242.30	£0.00	£242.30
Cloud Services	ACS Technology	Direct Debit	£69.60	£0.00	£69.60
Cloud Services	ACS Technology	Direct Debit	£493.00	£0.00	£493.00
Cloud services	BrightHR	Direct Debit	£33.43	£6.69	£40.12
Energy	Ecotricity Electricity	Direct Debit	£41.85	£2.09	£43.94
Energy	Ecotricity Electricity	Direct Debit	£106.74	£5.34	£112.08
Energy	Ecotricity Electricity	Direct Debit	£387.33	£77.47	£464.80
Energy	Ecotricity Gas	Direct Debit	£185.09	£9.25	£194.34
NNDR	CSD/DCC	Direct Debit	£1,292.00	£0.00	£1,292.00
Bank charges	Unity Trust Bank	Transfer	£12.55	£0.00	£12.55
Audit	JDH Business Services Ltd	Online	£429.00	£85.80	£514.80
Cleaning	Ultraclean	Online	£347.52	£69.50	£417.02
Expenses	LTC1	Online	£61.60	£0.00	£61.60
Grounds	TLJ Services	Online	£320.00	£0.00	£320.00
Grounds	Green Paw	Online	£480.00	£96.00	£576.00
Licences	PPL/PRs	Online	£193.90	£38.78	£232.68
Office supplies	Viking Direct	Online	£120.87	£24.96	£145.83
Printing	Rawsons digital	Online	£12.65	£2.53	£15.18
Repairs	Screwfix Direct Ltd	Online	£17.05	£3.42	£20.47
Repairs	Watkin and Williams Ltd	Online	£18.11	£3.62	£21.73
Translation	B E Jones	Online	£45.33	£0.00	£45.33
Water charges	Hafren Dyfrdwy	Online	£903.36	£0.00	£903.36
Payroll M2					
PAYE	HMRC	Online	£1,648.97	£0.00	£1,648.97
Salary	Staff	Online	£4,538.41	£0.00	£4,538.41
		<b>Totals</b>	<b>£12,152.63</b>	<b>£455.84</b>	<b>£12,608.47</b>

**Llangollen Town Council**  
**Summary of Receipts and Payments**  
**Summary - Cost Centres Only**

Cost Centre	Receipts			Payments			Net Position
	Budgeted	Actual	Variance	Budgeted	Actual	Variance	+/- Under/over spend
Administration			0.00 (N/A)	39,448.00	10,306.00	(73%)	29,142.00
Asset Management			0.00 (N/A)	97,050.00	11,175.97	(88%)	85,874.03
Bank Charges			0.00 (N/A)	400.00	27.65	372.35 (93%)	372.35
Capital Financing			0.00 (N/A)			0.00 (N/A)	0.00
Community			0.00 (N/A)	7,750.00		7,750.00	7,750.00
Cost of Democracy			0.00 (N/A)	11,816.00	271.50	(97%)	11,544.50
Energy Costs			0.00 (N/A)	16,800.00	1,743.44	(89%)	15,056.56
Income	271,718.00	96,535.10	-175,182.90 (-64%)			0.00 (N/A)	-175,182.90
Staff Costs			0.00 (N/A)	73,750.00	12,830.14	(82%)	60,919.86
<b>NET TOTAL</b>	<b>271,718.00</b>	<b>96,535.10</b>	<b>-175,182.90 (-64%)</b>	<b>247,014.00</b>	<b>36,354.70</b>	<b>(85%)</b>	<b>35,476.40</b>
<b>Total for ALL Cost Centres</b>		96,535.10			36,354.70		
<b>V.A.T.</b>					2,364.07		
<b>GROSS TOTAL</b>		<b>96,535.10</b>			<b>38,718.77</b>		

## Llangollen Town Council

	<b>Bank Reconciliation at 31/05/2026</b>		
	Cash in Hand 01/04/2026		194,221.86
	<b>ADD</b> Receipts 01/04/2026 - 31/05/2026		96,535.10
			290,756.96
	<b>SUBTRACT</b> Payments 01/04/2026 - 31/05/2026		38,718.77
<b>A</b>	<b>Cash in Hand 31/05/2026</b> (per Cash Book)		<b>252,038.19</b>
	Cash in hand per Bank Statements		
	Petty Cash	31/05/2026	0.00
	Llangollen Town Council Current	31/05/2026	81,908.14
	Llangollen Town Council Instant	31/05/2026	170,130.05
			<b>252,038.19</b>
	Less unrepresented payments		
			252,038.19
	Plus unrepresented receipts		
<b>B</b>	<b>Adjusted Bank Balance</b>		<b>252,038.19</b>
	<b>A = B Checks out OK</b>		

**REPORT AUTHOR:** Town Clerk.  
**SUBJECT:** Business Plan Review.  
**REPORT FOR:** Decision.

**1. Purpose of report .**

1.1 To consider and refine the Town Councils business plan.

**2. Background.**

2.1 The Town Council adopted the 2022 / 2027 business plan in October 2022. The plan states that the accompanying action plan, will be monitored and reviewed annually in order to assess the extent to which individual proposals have been implemented or programmed, and whether, in the light of changing circumstances, activities should be added to or revised.

2.2 In certain areas change will simply entail an appropriate response to decisions which have been taken. In other cases, there will be a need for positive monitoring to assess changing circumstances. In reviewing the action plan Members should be cognisant that there have been actions that have been achieved quickly and at little or no cost. However, some issues will be more complex and will have significant financial implications.

2.3 The action plan, now in its final year of implementation, has been reviewed and revised by staff. These updates are included in the appended document. The outstanding actions are largely those that have proven difficult to complete. This is primarily due to a combination of factors and unforeseen events encountered during the previous financial year. These circumstances highlight an important consideration: of the 24 actions that remain either in progress or require further work, approximately 25% are dependent on engagement and support from an appropriate local representative trade body. This reliance has contributed to delays and will need to be actively managed moving forward.

2.4 The remaining actions include a number that are recommended for future replacement or redesign within the next iteration of the business plan, potentially through alternative delivery models. Given that the current business plan is informed by the community-developed place plan, \*Caru Llangollen\*, it is recognised that a formal review of that plan will be required. This review should precede and underpin the development of a new Business Plan aligned with the next term of the Council commencing in May 2027.

**3. Financial Consequences.**

3.1 Business plan activity is integral to the annual budget setting process. This ensures that the identified schemes and activities can be delivered in a phased and financially sustainable manner over the life of the plan, while also allowing for adjustments arising from changing priorities or resource availability.

**4. Environmental Consequences.**

4.1 A number of the business plan activities have and will continue to make a direct and positive contribution to the Council's climate action plan and biodiversity action plan. These activities support wider environmental objectives, including sustainability,

resilience, and the enhancement of local biodiversity.

## **5. Equality Consequences.**

- 5.1 The business plan aims to support inclusive outcomes across the community. Where relevant, individual actions are designed and delivered with due regard to equality considerations, ensuring that services and initiatives are accessible and beneficial to all sections of the community.
- 5.4 Future revisions of the business plan, particularly those aligned with the next Council term from May 2027, provide an opportunity to strengthen equality impact assessment processes. This will be particularly important in light of the proposed review of the Caru Llangollen place plan, ensuring that the refreshed strategic framework is informed by inclusive community engagement and robust evidence of local need.
- 5.5 Overall, the business plan supports the Council's commitment to fairness, accessibility, and community cohesion. Continued attention to equality considerations will be essential in ensuring that the benefits of the Plan are shared equitably across all sections of the community.

## **6. Recommendation.**

- 6.1 It is recommended that the Town Council notes and endorses the updated action plan and approves supporting a review of the Caru Llangollen place plan to support the development of a new Town Council business plan from May 2027.

## **7. Reasons for recommendation.**

- 7.1 To ensure good governance informed decision-making and to ensure future plans reflect updated community priorities and are deliverable.

# Llangollen Town Council

# business

plan

understanding purpose    key    llangollen Business    statement    Plan vision    precept    Town values  
Council    data    objectives    priorities    statistics  
Finance    budget

2022 / 2027

This plan endorses the place plan actions that could benefit Llangollen:

- To create a blueprint for the future of Llangollen, and its hinterland, which will reflect the aspirations of the community and sustain a vibrant and beautiful town of which they can be proud
- To ensure that the wishes of the community translate into tangible actions by government agencies, and the wider community.
- To act on the causes and impacts of climate change by supporting, empowering and championing action in the wider community.

### **Under the common vision of making Llangollen A Town in which to Live, Work, Play and Stay.**

This common vision will be implemented by undertaking specific actions under the following themes: -

1. a community that works together and supports each other.
2. a community where our younger generation will be able to stay or return to live and work in our community.
3. a community that supports a vibrant town centre with its own unique identity
4. a community that provides a sustainable and high-quality visitor offer
5. a community that values, protects, and promotes its heritage, scenic beauty and natural environment.
6. a community that provides essential services for its residents

In addition, in order to fulfil specific aspirations of the Town council two further themes are included in the action plan: -

7. a council that champions good governance and financial integrity
8. a council that effectively manages and maintains both community and council assets.

These actions will be programmed over short, medium and long term timescale to reflect both financial and staff resources and outside support needed to ensure effective implementation.

## ACTION PLAN.

STATUS	
ACHIEVED / ONGOING	
ACHIEVED	
IN PROGRESS	
FURTHER ACTION REQUIRED	

TIMESCALES	
SHORT TERM	Within 18 months
MEDIUM TERM	18 - 36 months
LONG TERM	Over 36 months

GLOSSARY	
ANOB	Clwydian Range and Dee Valley Area of Outstanding Natural Beauty
BCUHB	Betsi Cadwaladr University Health Board
DCC	Denbighshire County Council
LTE	Llangollen Trade and Enterprise
LTTT	Llangollen Tidy Towns Team
LFOE	Llangollen Friends of the Earth
NWP	North Wales Police
RSL	Responsible Social Landlords
SC	Local Schools
SWGPG	South Wrexham General Practitioners Group
WG	Welsh Government
PWHS	Pontcysyllte World Heritage Site

A COMMUNITY THAT WORKS TOGETHER AND SUPPORTS EACH OTHER					
ACTIONS	PURPOSE	PLAN REF	SUPPORT	STATUS	EVALUATION
<b>SHORT TERM</b>					
Establish and maintain a Community Directory with the contact details of key personnel in organisations and businesses	Enable easy communication between key individuals and organisations	A1.5			An email directory is in place and is regularly reviewed and updated.
Town Council to consider town and place management role	To develop programmes to improve the location or to maintain existing good standard of operation.	A1.3	DCC		The process of implementing the actions from the Caru Love Llangollen Place Plan is a recognition of the role in place management.

<b>A COMMUNITY THAT SUPPORTS A VIBRANT TOWN CENTRE WITH ITS OWN UNIQUE IDENTITY</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>EVALUATION</b>
Establish locations for street entertainers and a clear plan to manage such activities	Ensure all public areas and businesses are accessible for all	<b>A3.11</b>	DCC		Centenary square is becoming a popular venue in the heart of the town.
Identify space for public events, markets etc (indoor or out) and develop the area accordingly	Cater for events and cultural performances to attract visitors to the town centre and create a unique sense of place	<b>A3.12</b>	DCC		Centenary square is becoming a popular venue in the heart of the town.
Town Council to explore synergy with LDP and adopt local policies encouraging diversification which are enforced/supported by DCC	Increase employment opportunities in the town	<b>A3.2</b>	DCC		Ongoing as LDP progresses through the various consultation phases. DCC key partner
Adopt a policy that all new developments in town centre must be accessible to all	Improve the welcome to the town, promoting our vibrant cultural heritage and identity	<b>A3.8</b>	DCC		Ongoing reactive to planning applications DCC key partner
<b>A COMMUNITY THAT PROVIDES A SUSTAINABLE AND HIGH-QUALITY VISITOR OFFER</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>TARGET</b>	<b>EVALUATION</b>
<b>MEDIUM TERM</b>					
Step up promotion of existing high quality visitor attractions focusing on the	Develop a unique sense of place and identity, and	<b>A4.2</b>	DCC LTE		DCC investment in Four Great Highways Project and work at Riverside Park

area's unique selling points of culture, events, heritage attractions and natural beauty all set in a distinctive historic Welsh town	enabling smaller businesses to benefit from the draw of our major attractions and Welsh heritage				
<b>A COMMUNITY THAT VALUES, PROTECTS, AND PROMOTES ITS HERITAGE, SCENIC BEAUTY AND NATURAL ENVIRONMENT.</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>EVALUATION</b>
<b>SHORT TERM</b>					
Town Council to oppose planning applications that are contrary to the aims of the conservation area	Enforce suitable and sustainable developments	A5.1	DCC		The Town Council makes representations when being consulted on planning applications. DCC key partner
Town Council to oppose planning applications that are detrimental to the area's scenic beauty and natural environment		A5.2	DCC		
Collaborate with DCC to ensure measures to protect the scenic beauty, historic and natural heritage are included in the new LDP		A5.3	DCC		
Continue to ensure that any Town Council organised events use locally sourced food, wherever and avoid single use tableware	Encourage and endorse	A5.4			Actions commensurate with the Plastic Free status
Town Council to implement their climate and ecological emergency action plan		A5.8			M&E Committee regularly reviews plan

Align the Town Council's Community Grants to projects that contribute to mitigating climate change and promoting biodiversity	responsible and sustainable behaviour	A5.10			Undertaken,
Support and promote the work of groups such as Llangollen Tidy Towns, Friends of the Earth and Llangollen Food Share		A5.11	LTTT LFOE LFS		Ongoing financial and other support.
<b>A COMMUNITY THAT PROVIDES ESSENTIAL SERVICES FOR ITS RESIDENTS</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>EVALUATION</b>
<b>SHORT TERM</b>					
Review accessibility of the Town Council's services, recognising the need for a blended digital and face to face approach	Respond to the new ways people are accessing services and changing working arrangements	A6.9			Achieved (legal requirement)
<b>A COUNCIL THAT CHAMPIONS GOOD GOVERNANCE AND FINANCIAL INTEGRITY</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>			<b>STATUS</b>	<b>EVALUATION</b>
<b>SHORT TERM</b>					
Ensure adequate finances to deliver Town Council services.	To provide cost effective services				Budget setting process well established.
Improve services to the public by encouraging members and staff to develop their skills, by undertaking appropriate	Llangollen Town Council aspires to be a first-class Council. In order to achieve and maintain this level of performance the Council is committed to providing employees and Members with the necessary resources to				Statutory training plan in place

training.	ensure that the Council can meet its aims and objectives.		
<b>A COUNCIL THAT EFFECTIVELY MANAGES AND MAINTAINS BOTH COMMUNITY AND COUNCIL ASSETS</b>			
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>STATUS</b>	<b>EVALUATION</b>
<b>SHORT TERM</b>			
Manage assets in a sustainable and cost-effective manner.	To ensure no loss or damage to assets		Ongoing via Asset Management Plan.
Manage the assets and leasing opportunities to give due consideration to increasing revenue income and/or reducing revenue costs in support of the Councils agreed Strategy	To generate income and savings through effective property management and investment.		Potential new revenue streams being investigate and cost savings associated with building operations.
Provide suitable accommodation for Council services so that they can excel in their corporate plan objectives.	Ensure that assets are managed to meet statutory requirements, are fit for purpose and are in a good standard of condition in accordance with condition surveys		Chamber and office environment has been significantly improved.
<b>LONG TERM</b>			
The Council as custodian, manages and invests in these assets for future community infrastructure for the future generations.	To meet the needs of the local community through the provision of facilities whether it is for recreation and social interaction		Ongoing.
<b>A COUNCIL THAT CHAMPIONS GOOD GOVERNANCE AND FINANCIAL INTEGRITY</b>			
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>STATUS</b>	<b>EVALUATION</b>
<b>MEDIUM TERM</b>			
To achieve a greater degree of influence over service	To seek a fair share of investment in the town by local, county and regional authorities.		Investment by DCC has been secured for the highway scheme on Castle Street and the Four Great

delivery and development in the town to ensure that the best interests of Llangollen are taken into account.			Highways project and for into facilities on Riverside Park.
--	--	--	---

<b>A COMMUNITY THAT WORKS TOGETHER AND SUPPORTS EACH OTHER</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>EVALUATION</b>
<b>MEDIUM TERM</b>					
Establish quarterly workshops/meetings to bring organisations together using the community plan as a focus	Enable coordination and promotion of events and activities across the year, and collective ownership of the development of this plan	<b>A1.1</b>	LTE		Lack of a representative trade and tourism group is hindering implementation. A task and finish group has been established to move proposals forward.
Town Council to encourage the re-establishment of a representative and influential Chamber of Trade and Tourism	Promote collaboration and joint initiatives, drive development projects, promote training and support opportunities, and coordinate activities and promotional activities	<b>A1.2</b>	LTE		Lack of a representative trade and tourism group is hindering implementation. A task and finish group has been established to move proposals forward.
Establish and maintain a Community Calendar/Diary to publicise events and activities at one place.	Enable coordination and promotion of events and activities across the year	<b>A1.4</b>			No action. Recommend replacement with alternative model in future business plan.
Town Councillors to hold regular 'Street Surgeries' as	Enable more people to actively influence	<b>A1.10</b>			Some Members are now undertaking surgeries

have been successfully trialled in the past	and take part in activities that benefit the communities				
<b>LONG TERM</b>					
Develop a youth council with their own budget to deliver projects	Enable more people to actively influence and take part in activities that benefit the communities	<b>A1.12</b>			Recommend replacement with alternative model in future business plan.

<b>OUR YOUNGER GENERATION WILL BE ABLE TO STAY OR RETURN TO LIVE AND WORK IN OUR COMMUNITY</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>COMMENTARY</b>
<b>SHORT TERM</b>					
Town Council could adopt a position regarding change of use of residential housing to holiday accommodation in light of the Welsh Government's pilot to address the second homes crisis in Wales		<b>A2.6</b>	DCC WG		Achieved, representation made.
<b>LONG TERM</b>					
Explore viability of setting up a land trust or similar in order to secure land for affordable homes development	Potential new organisation to enable the community to shape and drive future development	<b>A2.7</b>	DCC RSL		Recommend replacement with alternative model in future business plan.

<b>A COMMUNITY THAT SUPPORTS A VIBRANT TOWN CENTRE WITH ITS OWN UNIQUE IDENTITY</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>COMMENTARY</b>

<b>SHORT TERM</b>					
Lobby for weight restriction on the bridge	Improve Traffic flow and Parking provision in Llangollen Town Centre	<b>A3.18</b>			Awaiting response from DCC
Identify our strengths as a town and build an offer around it to attract new businesses and employers	Encourage a more attractive visitor offer, additional jobs, and more resilient economy	<b>A3.3</b>	DCC LTE		Lack of a representative trade and tourism group is hindering implementation. A task and finish group has been established to move proposals forward.
<b>LONG TERM</b>					
Develop a signature project to improve the 'welcome' to the town along the A5 from the East	Improve the They welcome to the town, promoting our vibrant cultural heritage and identity	<b>A3.10</b>	ANOB DCC LTE PWHS		Lack of a representative trade and tourism group is hindering implementation. A task and finish group has been established to move proposals forward.

<b>A COMMUNITY THAT PROVIDES A SUSTAINABLE AND HIGH QUALITY VISITOR OFFER</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>TARGET</b>	<b>COMMENTARY</b>
<b>SHORT TERM</b>					
Work with partners to identify methods to manage visitor flows around the town and key sites during busy periods	Mitigate pressure on key sites and disruption to local residents during busy periods	<b>A4.11</b>	ANOB DCC LTE PWHS		Lack of a representative trade and tourism group is hindering implementation. A task and finish group has been established to move proposals forward.
Develop a coordinated calendar of events to ensure pressure on services and places is shared out across the year	Mitigate pressure on key sites and disruption to local residents during busy periods	<b>A4.9</b>	ANOB DCC LTE PWHS		Lack of a representative trade and tourism group is hindering implementation. A task and finish group has been established to move proposals forward.
Re-establish active links	Capitalise on World	<b>A4.1</b>	PWHS		Recommend replacement with alternative model in

and representation between World Heritage Site management groups and the Town Council	Heritage Site Status, and influence developments to benefit Llangollen		DCC		future business plan.
<b>MEDIUM TERM</b>					
Further develop calendar of extended (non-weather dependant) out of season events and activities which reflect Llangollen's character	Attract high value visitors during the quieter winter months to support businesses all year round and enable more permanent employment opportunities as opposed to seasonal	<b>A4.13</b>	ANOB DCC LTE PWHS		Events like Llangollen Food festival and the Christmas Fayre continue to attract out of season visitors as does the activities sector coupled with the cultural and heritage events offers during the spring and autumn periods. More coordination of these activities would be welcomed but the lack of a representative trade and tourism group is hindering implementation. A task and finish group should be set up by the Town Council to progress this matter further.
Explore ways to promote and grow the Outdoor Activity Sector	Promote and manage sustainable growth in the outdoor activities sector	<b>A4.4</b>	ANOB DCC LTE PWHS		Recommend replacement with alternative model in future business plan.
Develop a marketing campaign spotlighting Llangollen's attractions and events		<b>A4.8</b>	ANOB DCC LTE PWHS		
<b>LONG TERM</b>					
Develop common messages regarding sustainable behaviour toward both local people and the environment, and encourage local businesses to share and	Encourage and endorse responsible and sustainable behaviour by our visitors.	<b>A4.12</b>	ANOB DCC LTE PWHS		The M&E Committee has undertaken some engagement work

reinforce them with their visitors					
Commission work to rationalise branding and messaging, focusing on World Heritage Site status but also incorporating AONB, Cittaslow, Plastic Free Llangollen etc.	A single coherent brand, image, and message to promote Llangollen	<b>A4.5</b>	ANOB DCC LTE PWHS		Recommend replacement with alternative model in future business plan..
Work with businesses to develop messaging that promotes longer (overnight) stays visiting multiple establishments.	Targeting and attracting long-staying, high-spending visitors	<b>A4.6</b>	ANOB DCC LTE PWHS		
Encourage the provision of more bedspaces	Attract high value visitors during the quieter winter months to support businesses all year round and enable more permanent employment opportunities as opposed to seasonal	<b>A4.7</b>	LTE		

<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>EVALUATION</b>
Collaborate with the schools to raise awareness of local heritage,		A5.12	SC		Some work has been undertaken and there are proposals for collaborative working on future biodiversity projects.

environment, and the climate crisis					
<b>MEDIUM TERM</b>					
Investigate and install electric vehicle charging points in Llangollen		A5.9	AONB DCC		Achieved by DCC
Undertake or commission work to explore the feasibility of establishing a green energy (hydro/solar) scheme managed by a Community Interest Company	Reduce dependency on fossil fuels	A5.5	AONB DCC		Private sector initiative has been active.

<b>A COMMUNITY THAT PROVIDES ESSENTIAL SERVICES FOR ITS RESIDENTS</b>					
<b>ACTIONS</b>	<b>PURPOSE</b>	<b>PLAN REF</b>	<b>SUPPORT</b>	<b>STATUS</b>	<b>EVALUATION</b>
<b>SHORT TERM</b>					
Engage youth groups via two Town Council youth reps to identify their needs and how They can work with them to deliver these	Identifying the needs of our young people so They can work with them to deliver projects to meet these	A6.1	DCC		Recommend replacement with alternative model in future business plan.
Refer residents to DCC 's Digital Buddy Scheme		A6.10	DCC		Recommend replacement with alternative model in future business plan.
Support planning applications that aim to improve both the quality and sustainability of community facilities, as long as they do not adversely affect the	Support local organisations to make improvements to Llangollen's community facilities	A6.13	DCC		Task and finish groups created to drive forward major schemes.

character and heritage characteristics of the town					
<b>MEDIUM TERM</b>					
Undertake or commission a feasibility study to explore the potential for a new multipurpose community hub at the Town Hall	A clear understanding of the need for, viability and potential benefits of developing the town hall into a multipurpose community hub.	A6.12	DCC WG		Morgue and Town Hall outbuildings upgraded.
Ensure that residents' views collected for the Place Plan and relating to Health and well-being, are share	Improve health and wellbeing by increasing access to the local environment	A6.15	DCC HA SWGPG BCUHB		Links establish with BCUHB
Explore opportunities for intergenerational activities	Mutual beneficial projects to bring the community together	A6.4	DCC RSL		There has been no activity with partners on this action. Recommend replacement with alternative model in future business plan.

<b>A COUNCIL THAT CHAMPIONS GOOD GOVERNANCE AND FINANCIAL INTEGRITY</b>					
Deal with enquiries and fault reports from members of the public speedily and efficiently.	To provide high standard, cost-effective services and amenities to help meet the needs and wishes of residents.				Processes in place to be more responsive with coordination with NWP and DCC
Be well-informed about the needs and opinions of the town's residents and businesses by consulting them on major issues.					Reintroduction of Community Café concept and webinars being developed.
To work in partnership, or otherwise, with other	To respond to community concerns				Initial work has been undertaken but no outcomes as

<p>statutory and voluntary bodies, businesses and individuals to ensure an improving standard of services and facilities to meet the needs and expectations of Llangollen's residents.</p>			<p>yet.</p>
<p>To encourage the devolution of services to the Town Council where they can be delivered more effectively and efficiently, and ideally with no additional cost to the taxpayer.</p>	<p>To maintain core services.</p>		<p>No proposals to date.</p>

**This page is intentionally left blank**